**Friends& Family Test results**

**Month: March - 2020**

SUMMARY of RESULTS

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | Extremely Likely | Likely | Neither likely or unlikely | Unlikely | Extremely unlikely | Don't know | TOTAL |
| Cards | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| SMS/Text | 18 | 3 | 0 | 0 | 0 | 0 | 21 |
| Other | 0 | 0 | 0 | 0 | 2 | 0 | 2 |
| TOTAL | 18 | 3 | 0 | 0 | 2 | 0 | **23** |

**Overall Satisfaction Score 91= %**