

Friends& Family Test results

Month: February - 2020

SUMMARY of RESULTS

	Extremely Likely	Likely	Neither likely or unlikely	Unlikely	Extremely unlikely	Don't know	TOTAL
Cards	0	0	0	0	0	0	0
SMS/Text	46	16	2	3	1	1	69
Other	1	0	0	0	0	0	1
TOTAL	47	16	2	3	1	1	70

Overall Satisfaction Score

89= %