

Friends& Family Test results

Month: January - 2020

SUMMARY of RESULTS

	Extremely Likely	Likely	Neither likely or unlikely	Unlikely	Extremely unlikely	Don't know	TOTAL
Cards	0	0	0	0	0	0	0
SMS/Text	36	10	1	1	1	1	50
Other	0	0	0	0	0	0	0
TOTAL	42	11	2	0	1	2	50

Overall Satisfaction Score

92= %